



Account Fees for Individual EU/EEA
Clients

1. Fees

Please note that inbound and outbound SWIFT payments are available under certain conditions. For more information, kindly contact our Customer Support team.

Also, note that all EU banks (and many more) support SEPA transfers. SEPA is the fastest and cheapest way to send and receive funds, most SEPA transactions clear the same day.

Account opening	0 €
Transfers to/from Crypto Exchanges	Supported
Multicurrency e-wallet opening (plus one EUR IBAN included)	Free of charge
E-wallet monthly fee (1 st month F.O.C)	3 €
Internal transfers to/from payswix clients	Free of charge
Incoming SEPA transfers	Free of charge
Outgoing SEPA transfers	1.00 €
SWIFT Incoming Transfer	25 €
SWIFT Outgoing Transfer	25 €
SEPA Trace/Recall	30 €
SWIFT Trace/Recall/Investigation (depending on the bank's country)	50 €
Refund	30 €
Official account confirmation letter	Free of charge
Account reactivation	Free of charge
Monthly fee for holding funds	Free of charge
Account statement (via internet bank)	Free of charge
Closing account	Free of charge
Foreign Exchange for Major currencies EUR, GBP, USD, CHF, AUD, SGD	1.00%
Other currencies CAD, BGN, NOK, DKK, HUF, BGN, CNH, NZD, CZK, XPF, HUF, ISK, JPY, MXP, XPF, RON, SBD, SEK, THB, TOP, TND, INR, HKD, PLN, JPY, BRL, CLP	3.00 %

Fees may vary from those provided at the sole discretion of Payswix.

2. Payment processing schedule

SEPA Outgoing	SEPA Incoming
8:50 - 9:30 AM EET	9:00 AM EET
9:30 - 12:00 PM EET	11:10 AM EET
12:00 - 14:30 PM EET	13:40 PM EET
14:30 – 16:25 PM EET	16:10 PM EET
After 16:30 PM, the next business day	16:55 PM EET

Please note that business days exclude weekends, Good Friday and Public Holidays in Lithuania. Preliminary payment receipt times will be affected on non-business

3. Additional information

Multicurrency E-Wallet opening fee

Shall be paid once the relevant invoice is issued and provided after the application has been reviewed.

SEPA

In the SEPA (Single European Payment Area) scheme, Switzerland, Monaco, San Marino, Gibraltar participates along with EEA countries (EU countries, Iceland, Liechtenstein and Norway).

Non SEPA (SWIFT)

Transfers in other currencies and/or Euro payments to banks in countries outside the EEA or SEPA. SWIFT transfers are restricted to outgoing payments and not available to the following industries: Adult content, Carbon credits, Cash, Charities, Cryptocurrencies, Defense/military, Drug paraphernalia, Gambling, High-value dealers, MSBs / PSPs, Multi-Level Marketing (MLM), Pawnbrokers, Political Groups, Precious Metals, Speculative Trading, Weapons etc.

Refund fee when payment cannot be credited to the account of the recipient

Applies to incoming funds.

Maintaining the account

Debited from account on the last business day of the month.

Internal transfer

The sender and receiver both have an account with payswix.

Currency exchange

You can convert currency before the transfer.

SEPA transfer cancellation fee

Requests received via phone, email or online banking.

Fee for IBAN account certificate

This applies to issuing a certificate confirming that the company has an IBAN account with payswix.

Safeguarding fees for closed accounts

Applied when funds in a closed account are held in a safeguarding account after 14 calendar days. *0.05% is charged overnight

Administrative fees for Inactive Account

Accounts with no payment activity for 12 consecutive months will be charged 5% of the closing balance per month from the 13th month onwards

Support Phone: +370 52 07 5750

Email: support@payswix.com

Terms and Conditions General Payment Service Agreement online: <https://payswix.com/terms-and-conditions/>