



Account Fees for Individual EU/EEA  
Clients

## 1. Fees

Please note that inbound and outbound SWIFT payments are available under certain conditions. For more information, kindly contact our Customer Support team.

Also note that all EU banks (and many more) support SEPA transfers. SEPA is the fastest and cheapest way to send and receive funds, most SEPA transactions clear the same day.

<b>Account opening</b>	<b>0 €</b>
Transfers to/from Crypto Exchanges	Supported
Multicurrency e-wallet opening (plus one EUR IBAN included)	Free of charge
E-wallet monthly fee (1 <sup>st</sup> month F.O.C)	3 €
Internal transfers to/from payswix clients	Free of charge
Incoming SEPA transfers	Free of charge
Outgoing SEPA transfers	1.00 €
*Incoming SWIFT, CHAPS	25 € + 0.1 %
Incoming Faster Payments	3 €
Outgoing SWIFT, CHAPS	25 € + 0.1 %
Outgoing Faster transfers	3 €
SEPA Trace/Recall	30 €
SWIFT Trace/Recall/Investigation (depending on the bank's country)	50 € - 150 €
Refund	30 €
Official account confirmation letter	Free of charge
Account reactivation	Free of charge
Monthly fee for holding funds	Free of charge
Account statement (via internet bank)	Free of charge
Closing account	Free of charge
Foreign Exchange for Major currencies AUD, CAD, CHF, EUR, GBP, JPY, NOK, NZD, USD	1.00%
Foreign Exchange for Minor currencies RUB, ZAR, THB, SGD, HKD, HUF, ILS, MXN, PLN, AED, KRW, RWF, BBD, BDT, BGN, BHD, CZK, DKK, FJD, GHS, HRK, INR, JOD, KWD, LKR, MAD, MUR, MWK, OMR, QAR, RON, SAR, TRY, TWD, TZS, UGX	1.50%
Foreign Exchange for Exotic currencies BRL, CLP, COP, BWP, JMD, KES, LSL, MGA, CNY, ARS, IDR, MYR, MZN, NAD, NPR, PEN, PGK, PHP, PKR, SLL, TND	2.00%

\*If you are interested in receiving incoming SWIFT/CHAPS/Faster transactions in any of the above listed currencies, please contact our team at [support@payswix.com](mailto:support@payswix.com) from your registered email address.

## 2. Payment processing schedule

SEPA Outgoing	SEPA Incoming
8:50 - 9:30 AM EET	9:00 AM EET
9:30 - 12:00 PM EET	11:10 AM EET
12:00 - 14:30 PM EET	13:40 PM EET
14:30 – 16:25 PM EET	16:10 PM EET
After 16:30 PM, the next business day	16:55 PM EET

Please note that business days exclude weekends, Good Friday and [Public Holidays in Lithuania](#). Preliminary payment receipt times will be affected on non-business

### 3. Additional information

#### Application processing fee

Shall be paid once relevant invoice is issued and provided

#### SEPA

In the SEPA (Single European Payment Area) scheme, Switzerland, Monaco, San Marino, Gibraltar participates along with EEA countries (EU countries, Iceland, Liechtenstein and Norway).

#### BACS

BACS stand for Banker's Automated Clearing Services. BACS payments are used for bank transfers within the UK, including direct debits. Usually, it takes a couple of days to receive a BACS payment, which can be up to the value of £20 million for retail clients.

#### Faster Payments (FPS)

Faster Payments are available for bank-to-bank transfers within the UK. The maximum transaction limit set by the Faster Payments operator is £250,000.

#### CHAPS

CHAPS stand for Clearing House Automated Payments System. This is a system for guaranteed same day UK payments to be transferred electronically from one bank account to another. CHAPS is a suitable payment method for payments of any amount, particularly amounts over £250,000 where a faster payment cannot be used.

#### Non SEPA (SWIFT)

Transfers in other currencies and/or Euro payments to banks in countries outside the EEA or SEPA. SWIFT transfers are restricted to outgoing payments and not available to the following industries: Adult content, Carbon credits, Cash, Charities, Cryptocurrencies, Defense / military, Drug paraphernalia, Gambling, High value dealers, MSBs / PSPs, Multi-Level Marketing (MLM), Pawnbrokers, Political Groups, Precious Metals, Speculative Trading, Weapons etc.

#### Refund fee when payment cannot be credited to the account of the recipient

Applies for incoming funds.

#### Maintaining the account

Debited from account on the last business day of the month.

#### Internal transfer

Sender and receiver both have an account with payswix.

#### Monthly fee for holding funds

Applies if total account balance in all currencies is equivalent or higher than €100 000 at the end of day and is calculated daily (assuming 30 days per month on average). Fee is debited monthly on the last business day of the month.

#### Currency exchange

You can convert currency before the transfer.

#### SEPA transfer cancellation fee

Requests received via phone, email or online banking.

#### Fee for IBAN account certificate

Applies for issuing a certificate confirming that the company has an IBAN account with payswix.

#### Safeguarding fees for closed accounts

Applied when funds in a closed account is held in a safeguarding account after 14 calendar days.  
\*0.05% is charged over night

Support Phone: +370 52 07 5750

Email: [support@payswix.com](mailto:support@payswix.com)

Terms and Conditions General Payment Service Agreement online: <https://payswix.com/terms-and-conditions/>